DID YOU KNOW YOU HAVE A CONCIERGE SERVICE TO HELP WITH YOUR INSURANCE CLAIMS?

VistaNational's Concierge Service with the VISTA-MD CLAIM HELPER[™] APP provides expert claims assistance when you need it!

VistaNational provides the ultimate convenience as a value-add to those having group benefits with Vista. Our Concierge Service can help you resolve medical, dental, disability, vision or other benefit claim issues. One call and Vista is on the case, dealing with carrier claims, managing benefits, preparing paperwork, advocating for you to get resolution.

Call Vista When You Have A Claim Issue We'll Help You Get Resolution

Our Concierge Service will:

- Break through bureaucracy
- Advocate for you on claims issues
- Act as your personal concierge

Why Spend Time On The Phone, On Hold, Tracking Down Information, Doing Paperwork... Vista's Concierge Service Does It For You!

VISTA-MD CLAIM HELPER[™] APP

Fast And Easy Mobile Access

VistaNational offers the VISTA-MD CLAIM HELPER[™] APP to make contacting our Concierge Service fast and easy. Now you can start getting help with your insurance claims in minutes with convenient mobile access!



How It Works

Vista-MD Claim Helper is easy:





- 2 Create an account
- **3** Provide a brief description of the claim issue
- **4** Take a picture of the claim document(s) using the app
- **5** Submit your claim request securely

6 Await one of our representatives to call you within 48 business hours

Once submitted, the Vista Concierge Service team is on the case, dealing with carrier claims, preparing any required paperwork and actively advocating resolution.

